

TERMS OF SERVICE AND END USER LICENSE AGREEMENT

Sales In Stilettos Consulting LLC

Effective Date: August 10, 2026 **Last Updated:** August 10, 2026

1. AGREEMENT TO TERMS

By accessing and using the Sales In Stilettos platform, including all video content, training modules, and educational materials (the "Service"), you agree to be bound by these Terms of Service and End User License Agreement (these "Terms"). If you do not agree to these Terms, do not use the Service.

These Terms constitute a binding legal agreement between you and Sales In Stilettos Consulting LLC ("Company," "we," "us," or "our").

2. DESCRIPTION OF SERVICE

The Service is a subscription-based educational platform providing training content, video modules, and professional development materials related to sales skills, hospitality, and career development in the nightlife and hospitality industry.

The Service is provided for educational purposes only. All content is proprietary and licensed to you for personal, non-commercial use.

3. SUBSCRIPTION AND BILLING

3.1 Automatic Renewal

When you subscribe to the Service, you authorize the Company to charge your payment method on a recurring, automatic basis according to your selected subscription plan:

- **Monthly Plan:** \$14.99 per month

- **Annual Plan:** \$160 per year

Prices are subject to change at any time without notice. The price displayed on the Sales In Stilettos website at the time of your purchase is the price you will be charged. You will be notified of any price changes prior to renewal.

Your subscription will automatically renew on the anniversary of your billing date unless and until you cancel. You will be charged the subscription price on each renewal date.

3.2 Billing Cycle and Payment Method

Billing occurs on the same day each month that you signed up. You are responsible for providing accurate, current, and complete payment information. The Company is authorized to store your payment method and charge it automatically each billing cycle.

3.3 Price Changes

The Company may change subscription pricing with 30 days' written notice. Your continued use of the Service after the notice period constitutes acceptance of the new price.

3.4 Taxes

You are responsible for any applicable sales tax, VAT, or other taxes. The Company will collect and remit taxes as required by law.

4. REFUND POLICY

4.1 Refund Policy by Subscription Tier

Monthly Plan (\$14.99/month):

If you cancel your subscription within three (3) days of your initial purchase, you will receive a full refund of the subscription fee to your original payment method.

To request a refund within the three-day window, contact the Company at Admin@salesinstilettos.com.

Annual Plan (\$160/year) — 90-Day Money-Back Guarantee:

The annual subscription includes a 90-day money-back guarantee:

- **Days 1-3:** Full refund (100%) if you request cancellation
- **Days 4-90:** Partial refund (25% = \$40) if you request cancellation

- **After 90 days:** No refund available; your annual subscription is locked in

This guarantee allows you to try the Service risk-free for approximately three months. If the Service does not meet your needs, you may request a refund within this window.

To request a refund, contact the Company at Admin@salesinstilettos.com.

4.2 No Refund After Applicable Period

After the applicable refund period has elapsed (3 days for monthly, 90 days for annual), subscription fees are non-refundable. Since the Service provides access to digital content that you can immediately view and use, no refunds or credits are available for partial periods or unused portions of your subscription.

4.3 Refund Processing

Approved refunds will be processed within 5-10 business days and will appear as a credit to your original payment method.

5. CANCELLATION

5.1 How to Cancel

You may cancel your subscription at any time by logging into your account and clicking the “Manage Subscription” button in your account settings. Your cancellation will be processed immediately in the billing portal.

You do not need to contact the Company to cancel. Email cancellation requests are not required and are processed manually without priority.

5.2 Cancellation Timing and Billing

Monthly Plan (\$14.99/month):

To avoid being charged for the next billing cycle, you must cancel at least five (5) days before your next scheduled billing date. Your access to the Service will continue through the end of your current billing period after you cancel.

Annual Plan (\$160.00/year):

To cancel after the 90-day money-back guarantee period, you must cancel at least thirty (30) days before your annual renewal date. You will receive a renewal reminder email 30 days before your renewal date with cancellation options.

During the 90-day money-back guarantee period (Days 1-90), you may request a refund at any time and your access will terminate immediately upon approval.

After Cancellation (Any Plan):

Your access to the Service will continue through the end of your current billing period after you cancel. After the billing period ends, your subscription will terminate and you will lose access to all Service content.

5.3 Cancellation Confirmation

When you cancel through your account portal, you will receive an immediate confirmation. You may also receive a follow-up email from the Company attempting to retain your subscription or understand your reason for cancellation. Responding to such emails is optional.

6. INTELLECTUAL PROPERTY AND LICENSE RESTRICTIONS

6.1 Ownership

All content on the Service, including video, text, audio, graphics, logos, images, and compilation of data (the "Content"), is the exclusive property of Sales In Stilettos Consulting LLC or its licensors. The Company retains all right, title, and interest in the Content.

6.2 Limited License

The Company grants you a limited, non-exclusive, non-transferable, and revocable license to access and view the Content solely for your personal, non-commercial use. This license is conditioned on your full compliance with these Terms.

6.3 Prohibited Uses

You are strictly prohibited from:

- Downloading, recording, or capturing any Content in any format (including screenshots, video recordings, or screen captures)
- Sharing your login credentials with other individuals or allowing others to access the Service through your account
- Reproducing, copying, or duplicating any Content
- Distributing, transmitting, or publicly displaying any Content

- Creating derivative works based on the Content
- Using the Content for commercial purposes or resale
- Circumventing any technical measures that protect the Content

Violation of these restrictions may result in immediate termination of your account and your access to the Service, without refund. The Company reserves the right to pursue legal remedies for infringement.

6.4 User Content

If you submit any comments, feedback, or suggestions regarding the Service ("User Content"), you grant the Company a perpetual, irrevocable, worldwide, royalty-free license to use, reproduce, and display such User Content.

7. DISCLAIMERS AND LIMITATIONS OF LIABILITY

7.1 Educational Content Only

The Service is educational and informational in nature. The Content is not legal advice, tax advice, employment advice, or human resources advice.

The Company does not provide legal, tax, employment, or HR guidance. You are solely responsible for determining how the Content applies to your situation and for consulting with appropriate licensed professionals (attorneys, CPAs, HR professionals) regarding your specific circumstances.

7.2 No Guarantee of Results

The Company makes no representation or warranty regarding the results you may achieve by using the Content. Your success or earning potential depends on many factors beyond the Company's control, including your effort, local market conditions, business decisions, and circumstances specific to your workplace.

7.3 Employer Relationship

The Service is provided to individual learners. Subscription to the Service does not create an employment, agency, partnership, or joint-employer relationship between you and the Company, regardless of your venue of employment.

Venues and employers remain solely responsible for:

- Compliance with all applicable employment laws and regulations

- Wage and hour compliance
- Independent contractor versus employee classification
- Workplace policies and procedures
- Safety and working conditions
- Tax withholding and reporting

Use of the Service does not alter the employer-employee or employer-contractor relationship at your venue of employment.

7.4 No Warranties

THE SERVICE IS PROVIDED "AS IS" WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED.

The Company disclaims all warranties, including:

- Implied warranties of merchantability or fitness for a particular purpose
- Warranties regarding uninterrupted or error-free access
- Warranties regarding the accuracy, completeness, or reliability of the Content

7.5 Limitation of Liability

To the maximum extent permitted by law, the Company shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including lost profits, lost revenue, lost data, or loss of use, even if advised of the possibility of such damages.

The Company's total liability to you shall not exceed the amount you paid for your subscription in the 12 months preceding the claim.

8. TERMINATION

8.1 Termination by You

You may terminate these Terms at any time by canceling your subscription as described in Section 5.

8.2 Termination by the Company

The Company may terminate or suspend your account and access to the Service immediately, without refund, if:

- You violate any provision of these Terms, including downloading or sharing Content
- You engage in unlawful or fraudulent activity
- You breach the IP restrictions in Section 6.3
- You share your login credentials or allow others to access your account
- Your payment method is declined or invalid
- The Company determines, in its sole discretion, that your use of the Service violates applicable law

8.3 Effect of Termination

Upon termination, your license to access the Service immediately terminates. You must cease all use of the Content. Termination does not relieve you of payment obligations incurred prior to termination.

9. INDEMNIFICATION

You agree to indemnify, defend, and hold harmless the Company and its officers, directors, employees, and agents from any claims, damages, losses, liabilities, and expenses (including reasonable attorneys' fees) arising from:

- Your use of the Service
 - Your breach of these Terms
 - Your violation of any applicable law or regulation
 - Your infringement of any third-party rights
 - Your User Content
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10. GOVERNING LAW AND DISPUTE RESOLUTION

These Terms shall be governed by and construed in accordance with the laws of the State of Texas, without regard to its conflict of law principles.

Any dispute arising from or relating to these Terms or the Service shall be exclusively brought in the state or federal courts located in Dallas County, Texas, and you consent to the personal jurisdiction and venue of such courts.

11. CHANGES TO THESE TERMS

The Company may modify these Terms at any time. If material changes are made, we will provide 30 days' written notice. Your continued use of the Service following the notice period constitutes your acceptance of the modified Terms.

12. CONTACT INFORMATION

For questions about these Terms, to request a refund within the three-day window, or to report a violation:

Sales In Stilettos Consulting LLC 10228 E Northwest Hwy, Unit 247 Dallas, TX 75238

Email: Admin@salesinstilettos.com

13. SEVERABILITY

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

By subscribing to the Service, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service and End User License Agreement.